**Support Strategies**

Surname: Jones

Given name: Val

Date of Birth: **22/8/47**

**(Affix patient label here)**





Sex: M

**H**as a cognitive disability

**E**xtra assistance required

**L**ives with 24-hour support

**P**rovide care in ALL ADLs

|  |  |
| --- | --- |
| 1 | **Valentine is at risk of choking:** Valentine must be supervised at all meals. Ensure Valentine is alert before offering him food or drink. He must be sitting upright at the table with his feet on the ground. Valentine has no teeth. Refer to Mealtime Management Plan in hospital support folder |
| 2 | **Communication:** Valentine speaks and is able to make comments and ask questions. He is unable to give consent for medical treatment so please call his sister (number in emergency contact). Valentine is a friendly and humorous man who has mental health issues. At times he can be verbally abusive, physically threatening and delusional. When Valentine is delusional or verbally abusive it is best not to engage with him at these times. Staff should observe him from a distance and give him some time alone to calm. |
| 3 | **Mobility and Continence:** Valentine is a high falls risk if he is unwell or if he has been sitting or lying down for long periods of time. At these times he may need assistance walking. He is happy to link someone’s arm for support around the ward or if he is going out of the ward a wheelchair is needed. Valentine wears a continence aid at all times and needs support to change this. He will sometimes use the toilet with support/prompting. |
| **4** | **Important to Valentine:** Valentine is a very sociable person and loves people to chat with him. He loves to sing and his favourite songs include Elvis and any Irish songs. He loves it when people shake his hand when they first meet and he doesn’t like to be ignored. Please speak directly to Valentine before you speak with his support staff. |
| **5** | **Medical Procedures:** Valentine is usually cooperative with medical procedures as long as people explain to him what is happening. Please respect his right to refuse any treatment. |

SESLHD would like to acknowledge Carer Support Unit, Central Coast LHD for developing the TOP 5 tools resources and processes.

**Compiled by: : Emergency Contact: Telephone:**

**Jonathon Homes**

**Date: : Emergency Contact: Telephone:**

**16/1/6/16**

**Emergency Contact: e: Emergency Contact: Telephone:**

**Nora Jones (sister)**

**Telephone: : Emergency Contact: Telephone:**

**xxxxxxxxx**